

COUNSELING SURVEY

2014-2015 DATA RESULTS

Q1: I have utilized counseling services to complete a Student Educational Plan (SEP).

	Replies	%
Yes	610	91.45%
No	57	8.55%
667 Total Replies		

Q2: I have not utilized counseling services because (check all that apply):

Choices	Replies	%
It is too difficult to get someone on the phone.	73	40.78%
Appointments are not available at the days & times I need.	78	43.58%
I know what classes I need to take.	45	25.14%
I am busy and do not have time to speak w/ a Counselor.	39	21.79%
I don't think it's necessary to speak with a counselor.	11	6.15%
I am focusing on general education first and will meet with a counselor at a later time.	24	13.41%
I am undecided on my major at this time and will speak to a counselor after I choose a major.	13	7.26%
Other	51	n/a
179 Total Respondents		

Q3: Express Counseling (Counselor at the front counter) helped answer my concerns and questions.

	Replies	%
Yes	389	82.42%
No	83	17.58%
N/A	198	n/a
670 Total Replies		

Q4: After completing a Student Educational Plan (SEP), I know what classes are needed to achieve my educational goal.

	Replies	%
Yes	573	91.53%
No	53	8.47%
N/A	45	n/a
671 Total Replies		

Q5: After completing an SEP, I enrolled or attempted to enroll in one or more classes reflected on it.

	Replies	%
Yes	520	94.03%
No	33	5.97%
N/A	113	n/a
666 Total Replies		

Q6: The assistance and resources of the Career/Transfer Center helped me with my educational decisions.

	Replies	%
Yes	333	77.08%
No	99	22.92%
N/A	228	n/a
660 Total Replies		

Q7: Speaking with a counselor helped me identify or resolve personal issues that may have interfered with my academic performance.

	Replies	%
Yes	339	74.51%
No	116	25.49%
N/A	209	n/a
664 Total Replies		

Q8: The counselor supported my efforts to achieve a goal.

	Replies	%
Yes	572	86.02%
No	93	13.98%
665 Total Replies		

Q9: A counselor interpreted my assessment results and I was able to select the appropriate writing, reading, and math courses.

	Replies	%
Yes	447	89.40%
No	53	10.60%
N/A	169	n/a
669 Total Replies		

Q10: After discussing my English as a Second Language (ESL) assessment results with a counselor, I was able to select the appropriate ESL courses.

	Replies	%
Yes	65	83.33%
No	13	16.67%
N/A	586	n/a
664 Total Replies		

Q11: Which of the following services helped you identify your personal or educational goals? (Select all that apply):

Choices	Replies	%
Discussing careers with a counselor.	394	81.07%
Career Assessment.	141	29.01%
Interpretation of career assessment results.	60	12.35%
Eureka (Career Information).	30	6.17%
Human Development Course.	67	13.79%
Other	87	n/a
486 Total Respondents		

Q12: I am aware of the following services offered by the Counseling department: (Select all that apply):

Choices	Replies	%
FSP (First Semester Plan)	248	43.51%
Career Workshops	321	56.32%
Educational Plan Updates Workshop	352	61.75%
Transfer Workshops	411	72.11%
Distance Counseling	81	14.21%
570 Total Respondents		

Q13: Please indicate your level of satisfaction with the counseling department.

Choices	Replies	%
Very Satisfied	315	47.16%
Satisfied	150	22.46%
Neutral	118	17.66%
Dissatisfied	55	8.23%
Very Dissatisfied	30	4.49%
668 Total Replies		

Q14: Please provide any suggestions regarding your experience with the Counseling Department. Refer to pages 19-30 of comprehensive results.